

2008 Congress Tracks At-A-Glance

	Reliability	Medication Safety	Patient Safety in Ambulatory Care	Transitions across the Continuum	Communicating with Patients and Families	Communicating with Colleagues	Performance Improvement Methodology	Research and Simulation	Technology	Team Leadership, Accountability & Culture
Thursday 10:00 am - 11:00 am	101: Assessing the Timeliness and Reliability of Diagnosis in the Outpatient Office Practice – A Practical Approach - Reliability Speakers: Cindy Ebner, RN, MSN, CPHRM, FASHRM	102: Medication Safety in an Office Settings Speakers: John Hickner, MD, MSc	103: The ReEngineered Hospital Discharge: Lowering the Risks Speakers: Brian Jack, MD	104: Optimizing Transition in Care - Strategic Communication to Ensure Patient Safety Speakers: Chaitreen Tachibana, RN Rowena Ponsichl, RN, MSN	105: Compassionate Communication - Overcoming the Fear Speakers: Robin Youngson, MD, MB, ChB, FRCA, FANZCA Kerry O'Connell	106: From the Patient's Mouth to Our Ears: Improving Patient Safety Through Patient Videos Speakers: Richard C. Boothman, AB, JD	107: Creating Unit-Based Scorecards to Accelerate Organizational Performance Speakers: Mark Kirschbaum, PhD, RN	108: NPSF & AHRQ Sponsored Research Success Stories Speakers: Bruce Lambert, PhD Robert Wears, MD, MS Deborah Queenan, MSW	109: The Evolution of Health IT Certification: Benefits for Patient Safety Speakers: Ailsa Ray, MHSA, BA	110: Accountability in a Just Culture: Console, Coach, or Punish? Speakers: K. Scott Griffith, MS
11:15 am - 12:15 pm	201: Applying Knowledge of Human Factors, Reliability Science, and Performance Improvement to Reduce Variability in Care (Part 1 of 2) Speakers: Frank Federico, RPh Lisa Schilling, RN, MPH	202: Improving Anticoagulation Management in the Ambulatory Setting Speakers: Patia Griswold, MS Joseph Dorsey, MD	203: Physician Practice Patient Safety Assessment Speakers: Nancy Elder, MD, MSPH David R. West, PhD	204: "Just Look": Improving Communication Hand-Offs with Enterprise Patient Care Visibility Speakers: Monica Donofrio, RN, BS, CPHQ	205: Family Alert: Patient and Family Activation of Rapid Response System/Medical Emergency Team Speakers: Tina Schade Willis, MD	206: Fateful Questions: The Power of Inquiry to Shape Conversation and Relationships Speakers: Robert R. Stains Jr., M.Ed., LMFT	207: Total Transparency in Measurement – The Risks and the Benefits of Making Public What Used To Be Private Information Speakers: Kenneth Sands, MD, MPH 209: Telling the Quality and Safety Story To the Public Elizabeth Mort, MD	208: Preparing a Successful NPSF Research Grant Application Speakers: Jeffrey Cooper, PhD Bruce Lambert, PhD Robert Wears, MD	<i>Be sure to visit sessions in other tracks during this time.</i>	210: Team Leadership and Accountability and Culture Speakers: Alan Frankel, MD
1:30 pm - 3:00 pm	301: Applying Knowledge of Human Factors, Reliability Science, and Performance Improvement to Reduce Variability in Care (Part 2 of 2) Speakers: Frank Federico, RPh Lisa Schilling, RN, MPH	302: High-alert Medications - Responding to the NPSG on Anticoagulation Speakers: Peter B. Angood, MD, FRCS(C), FACS, FCCM Allen J. Vaida, PharmD, FASHP Darryl S. Rich, Pharm.D., M.B.A., FASHP	303: Missed and Delayed Diagnoses in the Ambulatory Setting Speakers: Tejal Gandhi, MD, MPH Allen Lembtiz, MD	304: Ambulatory Care by Multiple Providers: The Uncharted Minefield of Patient Safety Speakers: Eric Rose, MD, FAAFP	305: Health Literacy Speakers: Helen Haskell Urmala Sarkar, MD, MPH	306: Safe Practices for Staff and Patients: Health Literacy, Hand Hygiene, and Influenza Vaccinations Speakers: Cheryl L. Knapp, RN, MBA Richard Van Ernk, PhD Marge Kars, MSLS	307: Eliminating Noise in Measurement - What Are the Signals Really Telling Us? Defining Performance Measures Speakers: Peter Pronovost, MD, PhD, FCCM David Blumenthal, MD, MPP	308: Simulation Based Credentialing Speakers: David J. Murray, MD Suling Li, PhD, RN Ross Scalese, MD, FACP	<i>Be sure to visit sessions in other tracks during this time.</i>	309: Patient Safety Rounds Speakers: Maureen Thompson, MSN, RN 310: Improvement Initiative on the National, Regional and Local Levels Speakers: Darrell "Skip" Campbell, MD
Friday 10:30 am - 12:00 pm	401: High Reliability Organization Demonstration Project Speakers: Jeffrey Cooper, PhD Maureen Ann Frye, MSN, CS, CRNP Ralitsa Akins, MD, PhD	402: Medication Safety in the Long Term Care Setting Speakers: Alice Bonner, PhD, GNP Terry Field, D.Sc	403: Engaging Patients, Families, and Caregivers in Ambulatory Care: Collaborative Strategies to Improve Quality and Safety Speakers: Ron Stock, MD, MA	404: Improving Transitions Within the Hospital Speakers: Caprice C. Greenberg, MD, MPH Ailish Wilkie, CPHQ, MS ED Interruptions on RNs Juliana J. Broey, PhD, MPH, RN	405: Challenges and Opportunities of Designing, Implementing and Evaluating a Full Disclosure with Rapid Remedy Program Speakers: David Mayer, MD Timothy McDonald, MD, JD	406: Using SBAR to Communicate Effectively with Colleagues Speakers: Michael Leonard, MD	407: Organizational Characteristics Associated with High Performance in Quality and Safety Speakers: Mark Keroack, MD, MPH Barbara Youngberg, JD, MSW, BSN, FASHRM	408: How to Use Simulation to Move Your Patient Safety Agenda Forward Speakers: John Schaefer, MD Matthew Weinger, MD Mark Bowyer, MD, FACS, DMCC	409: Helping Clinicians Make Better Decisions and Provide More Efficient and Safer Care Using Information Technology Speakers: Steven J. Atlas, MD Henry C. Chueh, MD	410: MRSA Eradication in a Multi-facility Organization Speakers: Jane D. Englebrigt, PhD, RN Jason Hickok, MBA, RN
1:00 pm - 2:15 pm	501: Implementation of Decision Support Tools: Analysis of a Patient Safety Initiative Speakers: Joseph Haase, BA	502: IDEO and Kaiser on Design Thinking: From Foundation to Application Speakers: Ilya Prokopoff Chris McCarthy, MPH, MBA Christi Zuber, RN, MHA	503: Patient Safety Challenges Facing Primary Care Speakers: Richard Roberts, MD, JD	504: Applying Crew Resources Management to Improve Hand-Offs in the VA Speakers: Edward J. Dunn, MD, MPH Noel Eldridge, MS	505: "Every Single Visit" Self Management Collaborative Speakers: Laurie Francis, RN, BSN, MPH	506: Skills and Strategies for Addressing Unprofessional Behavior in Your Organization Speakers: Gerald B. Hickson, MD	507: New Approaches to Improving and Measuring Quality in Surgery Speakers: David Shahian, MD Hiram C. Polk, MD	508: Special Applications of Simulation: In Situ training and IT usability Speakers: Mary Patterson, MD, Med Roberta Hales, BS, RRT-NPS, RN	509: Solutions to Improve Patient Safety Speakers: Karen Timmons, MA, MM Dennis O'Leary, MD	510: Motivating Employees for Safety Success: What really makes a difference Speakers: Thomas Krause, Ph.D. Sharon Dunn, RN, BSN, MAS