

## **Donna Phillips**

*Vice President, Member Relations and Community Programs,  
The National Council on The Aging, Inc.*

Ms. Phillips is responsible for membership growth, retention and benefits development for The National Council on the Aging, a national not-for-profit association located in Washington, DC. She also oversees NCOA's extensive community programs which include the BenefitsCheckUp program, an online service that helps to link seniors with federal, state and local benefits, the AT&T funded Technical Assistance to Caregivers Program, and the Robert Wood Johnson funded, Consumer Direction Project, in partnership with the National Association of State Units on Aging.

For nine years, Ms Phillips directed the Public/Private Sector Partnership Program in Montgomery County Maryland for the County's Department of Health and Human Services. This program was nationally recognized as the first aging-related partnership program operated as a program of an Area Agency on Aging

Ms. Phillips is a nationally known expert in the work / life field having founded the Metropolitan Washington Work/Life Coalition. She serves on the national Board of Directors of the Alliance of Work / Life Professionals. In 1999, she was awarded the Metropolitan Washington's Work / Life Individual Achievement Award. Most recently she participated in an exchange program sponsored by the Japan Society and the Center for Policy Alternatives that resulted in women policy-makers visiting Japan and engaging in dialogues with Japanese women focusing on elder care and domestic violence.

Ms. Phillips is a frequent speaker at regional and national conferences on the topic of caregiving, and community resources.