

Janet Ohene-Frempong

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Janet Ohene-Frempong (o-HEN-ee frem-PONG), President of J O Frempong & Associates, is a plain language and cross-cultural communications consultant, with over 25 years of experience in patient/provider communications. She has conducted workshops and provided consultation on low literacy and plain language communication for a wide range of health information providers, including: health care systems, government agencies, health insurers, medical publishers, pharmaceutical companies, professional associations, and schools of medicine, nursing and allied health.

She is co-author of *Literacy, Health and the Law: An Exploration of the Law and the Plight of Marginal Readers within the Health Care System*, 1996, a monograph for health system and pharmaceutical industry administrators and risk managers. Ms. Ohene-Frempong is also co-author of a chapter entitled "Health Care for African Americans" in *Rethinking Ethnicity and Health Care*, Charles C. Thomas Publisher, Ltd., 1999, a discussion of the role of marginal literacy as one of several barriers to optimal care. She is co-founder and principal of the Clear Language Group, a consortium of nationally recognized health literacy experts.

Ms. Ohene-Frempong received her Bachelor's degree from Cornell University and her Masters Degree, in Public Health Nutrition, from Columbia University.